

eMatters offers a **fully integrated** payment solution for your website, call centre, mobile sales staff and retail outlet.



To obtain an **Internet Merchant Facility**, your bank will need you to prepare the following:

Business Details

- Your Industry
- Current Merchant Facilities (if any)
- Business target market
- Product marketing program
- How your payments are captured
- 'Terms & conditions' and 'refund policy'.
- Customer contract / terms of purchase.
- Products delivery methods

Estimated Sales Details

- Number of trans per annum _____
- Total value of trans per annum \$ _____
- International sales % _____
- Domestic sales % _____
- Average Ticket/Sale Price \$ _____

Contact eMatters to discuss which bank and which product best suits your needs.

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Automating
 your credit card,
 direct debit and
 payroll transactions.

Simply,
 Reliably,
 Securely

Leaving you free for more
 important things in your life



eMatters provides secure, reliable and scalable solutions to small business, corporate and governments globally.

- Online Credit Cards
- Daily Direct Debits
- Batch Processing
- BIN & IP Screening
- 3D Secure
- True MultiCurrency
- Payroll Processing
- Recurring Processing
- Enhanced Fraud Tools
- Dynamic PDF Invoices
- PocketPC / PDA
- Instant Reporting
- SMS Authentication
- Pay By Phone

"eMatters has tailored a solution that allows us to manage our subscriber base with the minimum of fuss. We process credit cards and direct debits both online and monthly, and all I have to do is check the Merchant Desk Daily Stats. eMatters manages these payments and I get on with business." Mark van den Berg, AussieLegal.com.au

Comprehensive Internet Payment Solutions

eMatters provides different solutions for your needs; Online, Batch, Recurring, and Point of Sale.

FROM YOUR WEBSITE

With the eMatters Online solution, you have total control over the customers' experience. Perhaps you want your payment page to look exactly like your website. Perhaps you want the security of the eMatters brand displayed clearly. Perhaps you want us to collect extra information. This is all possible with the eMatters Internet Online solution.

ON THE ROAD

Being able to charge your customer's credit card when you are away from your office is possible using the eMatters Pay By Phone. Simply dial your 1300 number, key your unique biller code, invoice number, card details and invoice amount. The transaction is processed in realtime and a receipt is emailed to you.

Alternatively, use the eMatters.mobi application, providing a system specifically designed for new-style mobile phones.

CALL CENTRE

Some customers prefer to speak with a person rather than process their details themselves. The Virtual Terminal is specifically designed for this. Allowing multiple username and password combinations, the Virtual Terminal has a unique "TimeOut" feature which deletes all sensitive customer information after 60 seconds. One more way eMatters helps in keeping account details secure.

As for security, it is important to know that



eMatters is certified by Visa and MasterCard under their Account Information Security (AIS) program.

EVERY MONTH

Our recurring system allows you to charge your customers the same amount each month. Also available is an option to charge your customers different amounts each month.

SMS CONFIRMATION

We can deliver an SMS message to your admin staff after each order, reducing the time taken to ship the goods to your customer.

eMatters at a glance

- Online Payments in multiple currencies.
- 1300 Pay-by-phone fully automated system.
- Fully integrated reports, linking to many 3rd party systems.
- Integrated with "Amlink EventsPro", the leading global conference software provider.
- Online Merchant Desk providing enhanced reporting, searching and management of all transactions.
- Secure "Virtual Terminal" configured for small business and enterprise.
- Auto Recurring, Deposit / Final Payment and Stored Billing Processing.
- Invoice Processing System fully integrated with the eMatters Payment Gateway
- Direct Host connections with global banks.
- Full settlement of sales next business day (card specific)
- Integrated Payroll Processing

